IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF TEXAS DALLAS DIVISION TIMOTHY WHITE, Plaintiff,) 3:11-CV-1817-B vs. REGIONAL ADJUSTMENT BUREAU, INC., d/b/a RAB, INC., Defendant. JURY TRIAL - VOLUME 3 BEFORE THE HONORABLE JANE J. BOYLE UNITED STATES DISTRICT JUDGE FEBRUARY 27, 2013 APPEARANCES For the Plaintiff: WEISBERG & MEYERS, LLC 9330 LBJ FREEWAY - SUITE 900 Dallas, TX 75243 (888)595-9111BY: NOAH D. RADBIL For the Defendant: ROBBIE L. MALONE 8750 North Central Expressway - Suite 1850 Dallas, TX 75231 (214)346-2631COURT REPORTER: SHAWNIE ARCHULETA, TX CCR No. 7533 1100 Commerce Street Dallas, Texas 75242

proceedings reported by mechanical stenography, transcript produced by computer.

TRANSCRIPT OF PROCEEDINGS - VOLUME 3 Ruling on Rule 50 Motion 10 Charge Conference 39 Closing Argument by Mr. Radbil 61 Closing Argument by Ms. Malone 63 Rebuttal Argument by Mr. Radbil 78 Jury Instructions read to the jury 80

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(In open court at 9:09 a.m.)
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              THE COURT: Good morning. For the record,
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    this is Civil Action 3:11-CV-1817, Dr. Timothy White
 4
    v. RAB.
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              We are here on the second day of trial. I
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    see defense counsel is here. I see Dr. White,
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    plaintiff, is here. I do not see counsel. Everyone
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    was directed to be here by 8:00. It's ten after
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    nine.
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              Dr. White, do you know what's going on?
              DR. WHITE: I don't, Your Honor. I left
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    several messages for Mr. Radbil. I apologize. I
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    don't know the circumstances.
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              THE COURT: Did you have a chance to
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    confer with him last night? I mean just in any way
    that might indicate there was something that might
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    get in the way with him getting here on time today?
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    And I will ask you to stand up, because you talk
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    softly, and it's hard to hear you.
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              DR. WHITE: Oh, I'm sorry.
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              No, quite the opposite. We agreed to meet
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    at 7:00. He wasn't here. I was actually early to
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    meet at 6:30. I've left him several messages.
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              THE COURT: Here at the courthouse?
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              DR. WHITE:
                           Yes.
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THE COURT: And you got nothing from him? 1 2 DR. WHITE: Yes. And I let him know I was 3 coming directly to the courtroom. 4 THE COURT: And you have been dealing with 5 him for quite some time, have you not? DR. WHITE: Yes, Your Honor. 6 7 THE COURT: And have you ever had this 8 kind of an issue? 9 DR. WHITE: No, only when the trial 10 started, he has been late on more than one occasion; 11 not prior to that, though. 12 THE COURT: Okay. Thank you. Again, I 13 apologize. You deserve competent counsel, as does 14 everyone in a trial. I've been real concerned in 15 this case for you. 16 Let me hear from Ms. Malone. 17 MS. MALONE: Your Honor, I actually do 18 have a concern, and I would not ordinarily tell the 19 Court of this, but I think I have an obligation to 20 do so. 21 In the beginning of this case -- it was 22 filed originally in July of 2011. After we received 23 service of the lawsuit, I contacted the firm, the plaintiff's firm and asked them for a settlement 2.4 25 demand and received a response from them, which is

very unusual, which was they were not interested in 1 2 discussing settlement. 3 In October of 2011, we made a significant 4 offer of judgment to Mr. Radbil's firm, specifically for the entire maximum statutory award that 5 6 Mr. White would be entitled to, as well as all 7 attorney's fees as of that date. 8 I spoke with Mr. Radbil yesterday. I 9 tried to talk to him about the charge. He wasn't 10 interested. When I had him on the phone --THE COURT: This was after court. 11 12 MS. MALONE: Yes, ma'am, it was about ten 13 minutes to nine last night. 14 I asked Mr. Radbil, I said, after the 15 judge's discussion, I'm surprised you don't want to talk settlement to me, to which he responded he did 16 17 not. 18 And I said, Mr. Radbil -- I said, Noah, to 19 be honest with you, Judge. I said, Noah, you do 20 understand that because we made an offer of 21 judgment, if we win on the issue of the actual 2.2 damages on anything else in front of the jury, your 23 client could, in fact, be exposed to a judgment for our attorney's fees. And he said he was not 2.4 25 interested in discussing settlement.

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We have had two other cases in state court, Your Honor, and I apologize I did not bring the transcripts, where we've become aware that Mr. Radbil did not relay offers of judgments or settlements to his client. I am concerned that Mr. White does not know that an offer of judgment was made or that there could be a risk of a judgment entered against him in this kind of a case. THE COURT: Dr. White, you've got counsel. He's not here, and he's acting way out of the ordinary since this trial started. You don't have to talk to opposing counsel since you're represented by counsel. Under the circumstances, I would just say, it's up to you if you would like to talk to them without knowing where he is. He's an hour and 15 minutes late on the day of a jury trial with the jury going to be here soon. And if you want to answer this question, fine. If you don't, I understand. But are you aware of anything of the nature of what Ms. Malone just described, this offer of judgment rule and how it might bind you potentially? DR. WHITE: No, Your Honor, I was not. THE COURT: That's all right.

1 DR. WHITE: No, I was not. 2 THE COURT: Okay. We are in a bind here 3 with a jury trial. And I can't -- I don't know of any reason to declare a mistrial, but that would 5 make more expense and burden further the defendants, 6 who have pretty much followed the rules so far, and 7 I know you have, too. I know this has been a 8 difficult situation for you, as well. 9 You are the only one that can decide if 10 you want to talk to them in this situation without 11 counsel. I would say under the circumstances I see 12 no legal or ethical barriers or nor would I support 13 any kind of sanctions against defense for bringing 14 this up and talking to you under these circumstances 15 so that they are protected down the road. 16 It seems to me you may want to talk to 17 them, but I will leave that up to you. We have to 18 do something today though. We have to go forward 19 with the jury trial with or without him. 20 So do you want -- do you want -- I will 21 give you a few minutes to maybe try to call him 2.2 again and then let me know if you want to talk to 23 Ms. Malone. 2.4 DR. WHITE: I can do that. And again, I 25 apologize. I'm embarrassed, actually mortified, you

know, by the circumstances. 1 2 This is a huge inconvenience to the Court, 3 and I apologize to Ms. Malone and Mr. Wyatt. really not aware of what's going on with Mr. Radbil. 5 I didn't -- you know, I didn't dial a lawyer. I contacted a student loan advice website and -- over 6 7 a number of months, actually, and was referred to 8 this law firm. Everything seemed to be square. 9 Everything seemed to be legitimate. I'm not an 10 attorney, but, you know, they seemed to know what 1 1 they were doing, and I'm sorry that this has 12 happened. I'm happy to apologize to the jury, too. 13 THE COURT: I don't think you need to do 14 I don't think there's any indication that you 15 have done anything that caused any of this. 16 conduct has been way off the charts in terms of --17 well, you saw what happened yesterday. Even a lay 18 person could see what was going on with what he was 19 attempting to do and then seems to have no basis for 20 what he was saying. I don't know if that's why he 21 is not here or not. 2.2 But he has a responsibility as a licensed 23 attorney to stand up for you, to get through this case, good or bad. And if he's abandoned that 2.4 25 today, that is a big problem. But the bigger

problem facing us is, we are in the middle of a jury 1 2 trial. I couldn't, in my view, put defense through 3 another trial because of what Mr. Radbil is doing. 4 Perhaps you can call a friend or get some 5 advice, but I would like for you to come to an idea 6 if you think you can come to some agreement with 7 defense, with or without Mr. Radbil, so we don't 8 have to go forward with this jury trial without your 9 attorney, because I will go ahead with it. We have 10 no idea where he is. Okay? Let me give you about 11 15 minutes to sort of think it through. All right? 12 DR. WHITE: Thank you, Your Honor. 13 THE COURT: Ms. Malone, anything else? 14 MS. MALONE: Yes, Judge. This is really 15 unchartered waters for me, so I'm not really sure 16 what to do. 17 During the course of this case, we were provided with a copy of the attorney-client 18 19 agreement that Mr. White signed with that law firm. 20 And there is a clause here that I think is maybe 21 problematic for Mr. White, and I think it's been 2.2 waived by the law firm, which is that, if he makes 23 an agreement with us and they don't get their attorney's fees, that he could be subject to paying 2.4 25 their attorney's fees. But when they abandon him at

trial, I don't see how they can enforce that. 1 2 Frankly, I don't think this is compliant 3 with Texas law, but, you know, I'm not in that position of doing that. I would think that the 5 Court, under the circumstances of recognizing that Mr. Radbil is not here and his behavior in the 6 trial, would give Mr. White some protection if he 7 8 did want to resolve the issue with us. 9 THE COURT: Under the circumstances, I 10 would absolutely give you protection from what --11 what Ms. Malone has described as this clause in this 12 particular contract. And if you can hand that to 13 Ms. Woodward. Let me make a copy of that so we have 14 it. 15 And let me go ahead and say for the record that, as to the motion under Rule 50 with regard to 16 17 the telephone collection -- Telephone Protection 18 Act, 47, I believe it is -- 47 U.S.C. 19 227(b)(1)(A)(iii), I grant the Rule 50 motion for 20 the following reasons -- so that means that that 21 claim is out of the case. This was going to happen 2.2 whether your attorney was here or not, Mr. White. I 23 just needed to do some additional research based on 2.4 hearing the arguments yesterday. 25 So just basically, defense counsel has

made a motion for judgment as a matter of law under 1 2 Federal Rule of Civil Procedure 50(a). Rule 50(a) 3 permits relief as a matter of law where a party has been fully heard on an issue during a jury trial and 5 the Court finds that a reasonable jury would have a 6 legally sufficient evidentiary basis to find for the 7 party on that issue. 8 Section 227(b)(1)(A)(iii) of the TCPA 9 prohibits an entity from making any call, using any 10 automatic telephone dialing system or an artificial 11 or prerecorded voice to any telephone number 12 assigned to a paging service, cellular telephone 13 service, specialized mobile radio service, or other 14 radio common carrier service, or any service for which the called party is charged for the call. 15 47 U.S.C. Section 227(b)(1)(A)(iii) --16 17 this is a cite -- the federal definition of an 18 automatic telephone dialing system is equipment that 19 has the capacity, A, to store or produce telephone 20 numbers to be called using a random or sequential 21 number generator; and B, to dial such numbers. 2.2 That's in the statute already cited to. 23 In essence to prevail on claim under 2.4 Section 227(b)(1)(A)(iii), plaintiff must prove that 25 defendant used an automatic telephone dialing system

or prerecorded voice to call plaintiff's cell phone. 1 2 Defendant has moved for judgment as a 3 matter of law on the basis that: 4 One: Plaintiff failed to present evidence that defendant uses an automatic telephone dialing 5 6 system as defined by federal law; Two: Plaintiff failed to present evidence 7 8 that defendant used such a system to call plaintiff's cell phone. 9 10 The plaintiff's response to the argument 1 1 by defense addressed only the first argument, namely 12 whether defendant operates an automatic telephone 13 dialing system. The evidence presented in the 14 plaintiff's case in chief came solely from the 15 defendant's Director of Compliance and Human 16 Resources and the only witness for that defendant 17 and the only other of two witnesses for the 18 plaintiff, Robert Wyatt. 19 Plaintiff also submitted through Wyatt, Plaintiff's Exhibit 10, which is a printout of the 20 21 defendant's website. 2.2 In his testimony and on direct exam, Wyatt 23 stated that the defendant utilizes the Ontario 24 systems quaranteed contacts dialer. He testified 25 that their dialing system does not store numbers to

be called, but that each night the number system is 1 wiped clean and each morning defendant must enter 2 3 the numbers to be called into the dialing system. 4 Defendant's website, Plaintiff's Exhibit 5 10, advertises that he uses a predictive dialer and 6 explains the benefits of using such a dialer. 7 Mr. Wyatt testified on direct, and then again on 8 cross, that the website contains a mistake -- and 9 that was not contradicted anywhere -- that the 10 defendant dialing system is not a predictive dialer. 11 Mr. Wyatt also testified on cross that 12 regardless of the dialing system it operates, each 13 of the calls to plaintiff -- each of the calls made to plaintiff's cell phone, which are the calls that 14 15 would underlie the liability under the Texas --16 under the TCPA, each of those calls to plaintiff's 17 cell phone were dialed manually. There is nothing 18 that refutes that. 19 Mr. Wyatt explained that a manual dial 20 means that the collector physically punched in each 21 of the numbers that make up the plaintiff's cell 2.2 phone number. 23 Wyatt based his testimony on defendant's 2.4 account notes, and they were a preadmitted exhibit, 25 which indicate that each call to the cell phone was

1 made manually. 2 Wyatt also testified that, if a call was 3 made using defendant's dialing system, the system 4 would automatically label the call log entry as 5 having been made from the dialing system and that no 6 employee could modify that label. Plaintiff's counsel argues that the 7 8 defendant's website proves that the defendant has a 9 predictive dialer. Counsel also argued that the FCC 10 has ruled that predictive dialers constitute 11 automatic telephone dialing systems. 12 In a summary judgment briefing, plaintiff 13 had pointed to a case, Lee v. Credit Management, 846 14 F.Supp. 716, Southern District 2012. The Lee case, 15 however -- and in that case they cite to the rules 16 and regulations implementing the TCPA. 17 The Lee case, though, did not decide 18 whether predictive dialers were -- whether or not 19 predictive dialer, the predictive dialer in that 20 case, was an impermissible automatic dialer; nor did 21 it decide whether the predictive dialer was used. 2.2 The Court merely found that there was an issue of 23 fact. 2.4 Further, the FCC rules that the Lee case

follows merely state that a predictive dialer could

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be an automatic dialing telephone dialing system when certain computer software is attached or when paired with certain software. Plaintiff next points to, In re: In the Matter of Rules and Regulations Implementing the TCPA of 1991, found at 23 FCC rcd. 559, January 4, 2008, wherein the FCC stated in this declaratory ruling: We affirm that a predictive dialer constitutes an automatic dialing system, telephone dialing system, and is subject to the TCPA's restrictions on the use of auto dialers. There is some, then, support that predictive dialers may be automatic telephone dialing systems. Nonetheless, here, on the evidence presented, plaintiff has not presented evidence, anywhere close to adequate evidence, that, even if its system was a predictive dialer -- and they have not established that -- that it had the capacity to store or to produce numbers as required to constitute an automatic dialing system. My recollection was that Mr. Wyatt specifically said that it didn't do that. More importantly, even if plaintiff could arque that its evidence shows that the defendant's dialer was an automatic telephone dialing system,

plaintiff neither presented evidence nor 1 contradicted evidence brought out by it during 2 3 Wyatt's direct examination that the calls made by the defendant to the plaintiff's cell phone were all 5 manually dialed and not dialed using the dialing 6 system. Accordingly, having heard the arguments, 7 8 done additional research, examining the law and Rule 9 50 standards, the Court finds that plaintiff has 10 been fully heard on this issue with regard to the 11 Telephone Consumer Protection Act, and that -- and a 12 full opportunity, plaintiff has had, to present his evidence on this claim, and concludes that a 13 14 reasonable jury would not have a legally sufficient 15 evidentiary basis to find for the plaintiff on this 16 TCPA claim. So I grant the motion by the defendant 17 under Rule 50 on plaintiff's TCPA claim. So that 18 claim is out of the case. 19 So what's left, then, are those claims 20 that were ruled in favor of plaintiff on summary 21 judgment to be submitted for potential damages. And 2.2 then there's that issue with regard to discovery 23 disclosures on damages and how that might curtail 2.4 how much can be asked for by plaintiff, and one jury 25 issue, and that's under the Fair Debt Collection

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Practices Act, and that's the collector's call to
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    debtor's employer under 15 U.S.C. Section 1692c.
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               So potentially going to the jury would be
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    that one I just mentioned, the 15 U.S.C. 1692d(6),
    no disclosure of collector's identity where summary
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    judgment was granted for plaintiff.
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               Under 15 U.S.C. 1692e(11), false means of
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    collection, the February 17th and the March 11th
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    calls, summary judgment under that statute were
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    found in favor of plaintiff, so those are for
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    damages.
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              Under the Texas Finance Code,
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    392.304(a)(4), the February 17th call and March 11th
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    call were found to be in favor on summary judgment
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    of plaintiff, so those claims under the TDCPA would
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    be submitted for potential damages by the -- to the
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    plaintiff.
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              And then the Texas Finance Code,
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    Section 392.304(a)(5)(B), where there is no
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    disclosure of the collector's identity, the February
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    17th call and the March 11th call were found in
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    favor of the plaintiff. I believe that's what's
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    left.
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               So Dr. White, I will give you a chance to
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    try to decide what you want to do. I am going to go
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forward with this trial, lawyer or not, to the jury. 1 2 I would strongly advise you to consider 3 talking about -- talking with Ms. Malone about what can be done at this time; that, perhaps, would be to 5 your benefit as opposed to going through the jury 6 trial. So let's give you about 15 minutes or so. 7 All right? 8 DR. WHITE: Okay. 9 THE COURT: Any questions? 10 DR. WHITE: Just one. And I apologize, it 11 seems presumptuous for me -- seems like I'm acting 12 like my own attorney, which I am not in any way. But I felt like I should make a response to the 13 14 issue of sandbagging yesterday with the claims. 15 I did quantify the damages. And they were not an abstract sum for mental anguish, they were 16 17 real financial damages that I suffered. I made sure 18 Mr. Radbil had that information. The judge recorded 19 it in the settlement conference, and I was led to 20 believe it would be submitted for this trial, which 21 of course it wasn't. So I apologize." 2.2 THE COURT: I don't think anyone is taking 23 issue with any of your conduct at all in this case. 2.4 The idea that the very clear Federal Rules 25 of Civil Procedure, the pretrial disclosure

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requirements from -- the requirements that begin at the inception of a case all require that some specific amount, if it's going to be requested, be disclosed pursuant to these rules. Disclosing and addressing what you might agree to settle in a mediation, which is confidential and not to be disclosed to anyone, would not be enough, even if your attorney told you that. Even if he gave you that impression, that's not going to be enough to give them the notice they are entitled to under the law to prepare for that proof. DR. WHITE: In fact, his response was that that doesn't need to be submitted, that it's entirely up to the jury, which I know isn't true, because I have served on a jury before where damages were decided. I was the foreman on that jury, and I know you have to have some kind of -- some kind of suggestion of damages. The jury can't be left on their own to decide what somebody's damages are. THE COURT: And there are some parameters on that. But the bottom line is that, in the civil system, everybody gets to be on notice of what everybody else is going to do, especially when it's how much money are you asking for; how much do you say you were harmed; what's your specific amount.

And the exceptions to that, if there are any, don't 1 2 apply here. So no one is faulting you for that, 3 Dr. White. 4 Let's take a break and let you collect 5 your thoughts and see what you want to do. Either 6 way, we are going to have this settled or go with 7 the jury. Under these circumstances, as far as I'm 8 concerned if you haven't heard from Mr. Radbil, 9 unless there's something completely unforeseen, like 10 an accident, he's pretty much abandoned you. And I 11 don't know how to answer that at this stage. Не 12 doesn't even have a partner or anyone who has 13 contacted us if something like that has happened. 14 Ms. Malone. 15 MS. MALONE: The only thing I wanted to 16 say on behalf of my client to Dr. White is that we 17 have no ill feelings toward him. We don't want him 18 to think that by any means -- in fact, I told you 19 the issue this morning, because I am concerned as an 20 attorney that I think someone has not been told the 21 information. 2.2 THE COURT: Okay. Let's have you all talk 23 and see if you can come to some agreement, and we'll 2.4 go from there. 25 (Recess taken from 9:31 to 10:15.)

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THE COURT: All right. It's 10:15.
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    Lawyers were to be here at 8:00. Everyone was but
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    Mr. Radbil. Where were you?
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              MR. RADBIL: Your Honor, I was not feeling
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    well. I have food allergies, and I think I ate
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    something yesterday evening shortly after I filed
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    our jury instructions. So I was in my hotel room a
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    block away.
                 I apologize to the Court. I didn't
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    know that it had milk ingredients in it, but that's
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    where I was.
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              THE COURT: Mr. Radbil, we never heard
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    from you until close to ten.
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              MR. RADBIL: When I eat stuff with milk in
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    it, I get sick, so I was not available to call
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    prior.
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              THE COURT: And you agreed to meet your
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    client at 6:00 or something this morning.
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              MR. RADBIL: Early, yes.
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              THE COURT: But you didn't; you didn't
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    call him, either.
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              MR. RADBIL: There was nobody that I could
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    call. I couldn't call anybody.
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              THE COURT:
                           Why?
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              MR. RADBIL: I was not in -- I was not
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    awake to call people.
                            I was in bed sick.
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THE COURT: Mr. Radbil, we're in the middle of a jury trial. We have jury instructions that were supposed to be ready to go by 10:15. That's why everyone was supposed to be here at 8:00. You have an obligation to your client, which I have seen you fall short on since this trial started, for all the reasons I talked about yesterday. I am extremely troubled that you didn't show up today; didn't call us until almost two hours after you were due. So we have all been waiting here with no jury instructions; the jury is here. Your client, needless to say, has been extremely concerned about where you were. client has a right to counsel of choice. He also has a right at any time to fire his counsel. And I think that that ought to be a discussion at this point. It was pretty clear to most of us that you had abandoned this case. I've never had a lawyer do that before. MR. RADBIL: I disagree. THE COURT: So I would like to make sure -- Mr. Radbil, could I finish? I would like to make sure that you've thoroughly addressed this with Dr. White and I hear directly from Dr. White as to how he wants to proceed.

Dr. White, if you will stand, please. 1 2 DR. WHITE: Your Honor, I think I've 3 already come to a decision with opposing counsel 4 about how to proceed. I don't think firing or 5 retaining has anything to do with the decision. THE COURT: When you were gone, it was the 6 7 clear idea that you had abandoned the case 8 Mr. Radbil. I've never had anybody not show up like 9 this without a phone call. It's highly disturbing 10 behavior -- let me finish. Your client indicated while we were 1 1 12 waiting for you that there were certain things that 13 came up yesterday that were new to him as far as 14 this damages issue and what had and hadn't been 15 disclosed. So you've got some issues between he and you that may need to get resolved at some point. 16 17 In the meantime, I gave defense counsel 18 permission and described to Dr. White that he had an 19 absolute right to do what he wanted, to either talk 20 to them or not talk to them, but I was going to let him make that decision on his own since we had not 21 2.2 heard a word from you. So apparently there was some 23 discussion with my blessing on where the case ought 2.4 to go. Have you talked to him about this? 25 MR. RADBIL: Briefly, as I was walking

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into the courtroom. I talked to him about it very
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    briefly.
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              THE COURT: So Dr. White, is it your
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    desire to try to resolve this on some terms that you
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    were briefly able to discuss with defense counsel or
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    with or without counsel?
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              MR. RADBIL: I don't think --
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              THE COURT: I'm not asking you anything,
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    Mr. Radbil. I want to hear from Dr. White.
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              MR. RADBIL: He's my client.
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              THE COURT: I don't know that he's your
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    client anymore. I want you to be quiet for a moment
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    and let me hear from Dr. White.
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              DR. WHITE: Your Honor, I'm not sure of
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    the conditions of retaining counsel. I don't think
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    that's a question. It seems we've already come to
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    an agreement, and that's probably the best.
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              THE COURT: Okay. And would that be
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    between you and the defense without Mr. Radbil
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    involved? Or is he somehow -- I'm just trying to
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    figure out, is he part of the signing off on the
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    papers? And Mr. Radbil, just leave him alone. Take
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    a seat.
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              MR. RADBIL: I don't know --
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              THE COURT: Take a seat, Mr. Radbil.
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1 a seat. Okay. 2 The question is this: You have a right to 3 proceed and settle this case with or without counsel. You have a right to counsel of choice. 5 You don't have to put up with the kind of behavior 6 you have had with counsel in this case so far, but 7 you can. It's up to you. 8 When he didn't show up at all this morning 9 and we didn't hear from him, well beyond the period 10 of time he was supposed to, that's highly unusual 1 1 behavior. I've not had that in 30 years, an 12 attorney just not show up like that. 13 So the question is, what were you to do? 14 I told you we were going to have to go ahead without 15 hearing from him with the jury trial without him. have already made a ruling on the Texas Telephone 16 17 Act claim, which is now out of the case for the 18 reasons I stated. And so the issue is that these --19 take a seat, Mr. Radbil. Mr. Radbil, take a seat. 20 I don't want to hear from you until I tell you I 21 want to hear from you. 2.2 The question is: Do you want to proceed 23 in your settlement discussions with Mr. Radbil, or 24 do you want to settle this case without him and 25 terminate him? Those are really your two options.

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DR. WHITE: I do want to proceed with the
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    settlement agreement. I'm not sure that -- I'm not
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    sure that firing counsel changes that in any way.
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              THE COURT:
                           The only way it would change
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    it is if he is your agent and refuses to sign off on
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    the settlement papers.
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              Mr. Radbil.
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              MR. RADBIL: I would like to counsel my
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    client, please, Your Honor.
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              THE COURT: Well, before you do that, I
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    want to find out what your intentions are. Do you
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    -- are you interested in engaging in settlement
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    discussions with defense counsel at this point or
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    not?
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              MR. RADBIL: We have engaged --
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              THE COURT: Are you interested at this
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    point or not?
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              MR. RADBIL: Yes, but I would like to
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    counsel my client.
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              THE COURT: Let me make something real
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            I will let you counsel your client. I am
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    concerned about what you might say to him,
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    considering what I have heard about you so far and
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    watched about you so far, but just be clear on
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    something. For the two hours, three hours that you
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were supposed to be here today that you weren't 1 here, the attorney's fees incurred by the defense on 2 3 this side will be paid by you out of pocket for those three hours we have been sitting around 5 waiting for you. I will get a bill from them, find out what they are, and you are going to pay them. 6 7 So just make sure you are clear that that's part of 8 this ultimate resolution of this case. 9 MR. RADBIL: Before --10 THE COURT: Ms. --11 MS. MALONE: Your Honor, I would like to, 12 if I could, put on the record the agreement that we 13 had made with Mr. White so that Mr. Radbil can hear 14 it and so the Court can hear it. 15 I have told Mr. White that the agreement 16 from our standpoint still stands, but I think it 17 would help the Court understand what our agreement 18 exactly was. 19 We have agreed that we would pay Mr. White 20 the \$1,000 that we had offered him at the beginning 21 of the case, and we would waive any right to pursue 2.2 attorney's fees --23 THE COURT: It's impossible for Mr. White 2.4 to hear this if you are talking to him, Mr. Radbil. 25 I would like to counsel my MR. RADBIL:

client. 1 2 THE COURT: Take a seat. If you don't 3 take a seat, you will be held in contempt. You have done enough already in this case. Take a seat. 5 will let you counsel with your client, if he is your 6 client, at the appropriate time. 7 Go ahead. 8 MS. MALONE: Your Honor, we said we would 9 pay the \$1,000 directly to Mr. White made payable to 10 Mr. White and waive any right to pursue attorney's 1 1 fees that we would be entitled to under a Rule 68 12 offer of judgment if it were to proceed. 13 We also agreed with Mr. White that we 14 would specifically retain the right to proceed for 15 attorney's fees against the law firm of Weisberg & Meyers and Noah Radbil under 1927 motions 16 17 for attorney's improper filings of pleadings and 18 procedures and also the Rule 37 sanctions we 19 discussed as part of our motion yesterday. And we 20 had indicated to Dr. White we would have no further 21 actions towards him, we only wanted to retain our 2.2 right to go for attorney's fees against the law 23 firm, and we would file it in this case. 2.4 THE COURT: Okay. All right. I want, 25 Mr. Radbil, you and your client to step outside and

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talk. And then I want to hear from him how he wants
 1
 2
    to go ahead, with you or without you. And once we
 3
    figure that out, we will decide. I know I've heard
 4
    from you. He wants a chance to talk to you. Until
    it's clear that he's fired from the case or not, I'm
 5
 6
    going to give him that opportunity to talk to you,
 7
    Dr. White, unless you are telling me right now you
 8
    don't want to do that.
9
              DR. WHITE: No, I am not.
10
              THE COURT: Let's take ten minutes.
11
              (Recess taken from 10:23 to 10:39.)
12
              MR. RADBIL: Your Honor, may I request a
13
    conference in chambers briefly?
14
              THE COURT: With the other counsel?
15
              MR. RADBIL: Yes.
16
              THE COURT: It would be on the record.
17
              MR. RADBIL: Okay. That's fine.
18
              THE COURT: Does this have something to do
19
    with attempting to resolve this case?
20
              MR. RADBIL: It does have something to do
21
    with attempts to resolve the case.
2.2
              THE COURT: We have a jury that's already
23
    been waiting 20 minutes past what we have told them.
2.4
    Is this like moving towards settlement?
25
              MR. RADBIL: Well, I'm concerned because I
```

understand my client may have been threatened this 1 2 morning. 3 THE COURT: Oh, please. First of all, 4 Mr. Radbil, I don't believe the excuse that you have 5 given us for showing up this morning. You look 6 fine, you never called us. So I think it's yet another one of your prevarications in this case that 7 8 is completely in the disinterests of everything the 9 Court is supposed to move ahead and everything 10 that -- the Court's obligations to ensure that both 11 sides are proceeding ethically and professionally, 12 particularly the Court's inherent responsibility 13 over watching over counsel. 14 So once again, in, I don't know how many 15 incidents, I have found you untruthful and 16 incompetent. And now, as I have suspected, instead 17 of going forward with what appears to be in the best 18 interests of your client, you are pointing your 19 finger again, which so far has rendered you, again, 20 to appear as someone who doesn't know how to tell 21 the truth. 22 So if that's all this is about, then, no. 23 The truth is, is that you have let your client down, 2.4 you have let the Court down, you have inconvenienced 25 the jury, and you have inconvenienced and cost money

and expense to defense counsel. 1 2 So it sounds like what you have done is 3 turned the whole thing around for your poor client 4 and make it sound like he's been the victim of 5 someone besides you. 6 What is your agreement between you and Dr. White with regard to attorney's fees? 7 8 MR. RADBIL: Our agreement with regards to 9 attorney's fees is that he is not going to be 10 responsible for paying our attorney's fees --11 THE COURT: Anyone's. 12 MR. RADBIL: -- under the statute. And 13 under the FDCPA, the Court is the decider of 14 reasonable and necessary attorney's fees. THE COURT: Here's my question: Does he 15 16 owe you, by contract or otherwise, any potential 17 responsibility for attorney's fees? 18 MR. RADBIL: Not anymore. 19 THE COURT: Okay. What do you mean, not 20 anymore? Because isn't there a signed agreement 21 between the two of you that would indicate that he 2.2 does? 23 MR. RADBIL: I think that it indicates 2.4 that if he would accept a settlement, which would 25 provide for less than the amount of recovery -- and

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I have to go back and read it carefully before --
 1
 2
               THE COURT: Well, what about this,
 3
    paragraph 11 of your agreement? There are only
    three ways that client can be required to pay
 5
    attorney's fees to Weisberg & Meyers or anything
 6
    more than the amounts stated above, one:
 7
    client terminates attorneys services or otherwise
 8
    fails to cooperate in the prosecution of his case.
 9
               So right now, if Dr. White were to fire
10
    you for your incompetent, under your contract he
11
    would owe you money; is that right?
12
              MR. RADBIL: I disagree with the
13
    statement, number one; number two, we won on summary
14
    judgment; and number three, we would never do that
15
    to Dr. White.
16
               THE COURT: But you signed an agreement
17
    that says you will.
18
              MR. RADBIL: And I will amend the
19
    agreement.
20
               THE COURT: You will vitiate the
21
    agreement? Are you saying right now it's no good?
2.2
              MR. RADBIL: No.
23
               THE COURT: You're not going to hold him
2.4
    liable for this agreement?
25
               MR. RADBIL:
                            I'm not saying --
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THE COURT: Let me read the next sentence. Again, if he terminates your services, it looks like under this contract, he owes you money. client enters an agreement whatsoever with the defendant that does not require the defendant to pay in full attorney's fees and costs incurred by Weisberg & Meyers without prior written consent of Weisberg & Meyers to enter into such agreement. So basically, if he agrees with them and fires you, he has a whole lot of liability towards Weisberg & Meyers, correct? MR. RADBIL: He's concerned that he was threatened with that this morning. And I was talking to him and explaining that not only will that not happen, but I am happy to memorialize that. That's something I will talk about with my client. THE COURT: Let's go ahead and get it in writing here in court. Mr. Radbil, you haven't -- you've indicated and presented yourself as someone who is not to be believed at every turn. You have let your client down. You weren't prepared for trial. You didn't even submit marked exhibits. You took on theories that made no sense. You made statements, at least four that I can think of off the top of my

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head, that were completely untrue. Your strategy
 1
 2
    and your questions weren't even close to what I
 3
    thought they would be compared to the summary
 4
    judgment pleadings.
 5
              So you have handled yourself in a way that
 6
    I see as detrimental to your client in this case.
 7
    And then, on top of all that, you are supposed to be
 8
    in here on the big day, jury argument with the jury
 9
    instructions and the Court's ruling on the Rule 50
10
    motion, and you are a no-show. You don't show up at
1 1
    7:00, you don't show up at 6:30. You don't even
12
    call. We finally hear from you at 9:45. That's
13
    incompetence. That's worse than incompetence.
14
              So I just want to make sure that this
15
    idea, with this incompetence, that he actually wants
16
    to keep you in this case and is not keeping you
17
    because he is afraid you will somehow hold this
18
    contract against him. So you are not going to?
19
              MR. RADBIL: No. I mean, we have a
20
    contract of representation. He does not want to
21
    fire me, because I have represented him well in this
2.2
    case. We won on summary judgment.
23
              THE COURT: Dr. White, let me have you
2.4
    speak for yourself.
25
              Please take a seat, Mr. Radbil.
                                                Please
```

1 take a seat. 2 Dr. White, you have a right to counsel of 3 your choice, of course. I have never seen this kind of behavior in federal court from a defense attorney or a plaintiff's attorney. It's not just 5 6 inexperience, it's incompetence, and it's not being 7 truthful; operating in bad faith. To leave you here 8 this morning for two hours is unconscionable. 9 Having said all of that, I think you can 10 glean from what I have said, you have a choice to go 11 forward with him or not. If there is a concern that 12 you have to being bound by some agreement, then we need to talk about it, because I would be really 13 14 worried about the ethics behind your decision. 15 So what do you want to do? 16 DR. WHITE: Your Honor, I apologize. I'm 17 a little overwhelmed by the --18 THE COURT: I understand. 19 DR. WHITE: -- legalities. And Mr. Radbil 20 has assured me that that will be a matter of record, 21 that I'm not responsible for any attorney's fees. 2.2 It's equally threatening to consider 23 firing my counsel. I'm not sure which, honestly, would be the better choice at this point. 2.4 25 interested in settling the case as quickly as

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possible, whether that be by jury or otherwise.
 1
 2
              THE COURT: And it doesn't sound, though,
 3
    now that Mr. Radbil is with you and you have decided
    to retain him, that settlement is a possibility; is
    that correct?
 5
 6
              DR. WHITE: I'm sorry?
 7
              THE COURT: It sounded like settlement was
 8
    off the table with him representing you, or am I
9
    wrong about that?
10
              DR. WHITE:
                          That's wrong.
11
              THE COURT: Okay. So you still can agree
12
    to settle this case and resolve it before the jury
13
    makes a decision.
14
              DR. WHITE: If we can come to an
15
    agreement, yes. I feel -- I don't feel safe firing
16
    counsel at this point.
17
              THE COURT: That is your choice. All I'm
    trying to point out is that you haven't been
18
19
    well-served from your perspective. It is your
20
    choice.
21
              Now, with that in mind, I would like to
22
    give you a chance with Mr. Radbil to talk to
23
    opposing counsel for a short time. I'm going to let
2.4
    the jury go for the day, and we will start this jury
25
    trial up tomorrow.
                         I won't have them waiting here
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any longer. But I want to hear back from you in 30
 1
    minutes as to whether or not there has been a
 2
 3
    settlement, understanding that, Dr. White, you would
    like to keep your attorney.
              See you back in 30 minutes and see where
 5
 6
    we are.
 7
               (Recess taken from 10:48 to 11:13.)
 8
              THE COURT: Okay. I guess really the only
9
    question is if the parties have settled.
10
              Mr. Radbil?
11
              MR. RADBIL: We have not, Your Honor.
12
              THE COURT: Okay. Ms. Malone?
13
              MS. MALONE: We have not, Your Honor.
14
    There is one matter we need to clear up.
15
              THE COURT: Okay.
              MS. MALONE: Mr. Radbil seems to think I
16
17
    had inappropriate conversations with his client this
18
    morning after the Court gave me specific permission
19
    to do so, and I am frankly furious about it.
20
              THE COURT: Well, it's -- Mr. Radbil, your
21
    behavior has been shocking. And I have found it
2.2
    driven as we go through this by bad faith and
23
    dishonest behavior.
2.4
              You didn't show up for trial this morning
25
    after your poor, substandard behavior yesterday; no
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word from you. As I said, I have no glimmer of belief that you were sick, but you just didn't show up to create a little chaos here in the courtroom, and you did. And you have shown up and you look fine, and no one heard from you for two hours, including your client. So don't you dare accuse defense counsel of anything, when you brought on all of the chaos this morning that caused the Court to ask, in my obligation, to make sure things are being ethically conducted, to ask your client if he heard from you, 12 and, if not, what his position was on this case. As far as I knew, you abandoned the case. And no good attorney, not even close to competent attorney, would have done what you did. So if you haven't settled, we will do the jury argument at 3:00 today, so I need some jury instructions. I will not let the jury go. We will take care, Mr. Radbil, of your conduct after this case is over, and it will be serious. I've got proposed jury instructions, and I'm going to put something together and get it out 2.4 here to you. I want both sides here until we get that out, and I want an agreement to the charge. Ιf

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there is nothing else on the jury charge, we will
 1
    recess, but I want you here. The jury argument, I
 2
 3
    hope, will be conducted between 2:30 and 3:00.
 4
              MS. MALONE:
                           So we're supposed to wait
 5
    until the charge comes out, Your Honor?
 6
              THE COURT: Yes. Are you all right?
 7
              MS. MALONE: Yes.
                                  I'm just mad.
 8
              THE COURT: All right. We will be in
9
    recess.
10
              (Recess taken from 11:15 to 2:20.)
11
              (Out of the presence of the jury.)
12
              THE COURT: You should have a copy with
13
    many of the typos and whatnot from the first version
14
    corrected. I've got -- okay. So let me hear from
15
    both of you. We are still going to start up at
    3:00. The jury will be back at three, Mr. Radbil.
16
17
    Just tell me what page you are on.
18
              MR. RADBIL: Your Honor, I'm on page 5 of
19
    14.
20
              THE COURT: Okay. Are you on the one I
21
    sent you back, because there are some major changes.
2.2
              MR. RADBIL: No, Your Honor, I'm not.
23
              THE COURT: Go to that one, please.
2.4
              MR. RADBIL: I think it was stipulated
25
    also that the consumer -- that the debt was a
```

```
consumer debt under the FDCPA and that stipulation
 1
 2
    is not included. I would object to the
 3
    non-including of that.
              THE COURT: I have Joint Statement of
 4
 5
    Stipulated Facts, and I have four stipulated facts.
              MR. RADBIL: We did that when I raised
 6
    this issue before trial began, I believe.
 7
 8
              THE COURT: Okay. So what you're asking
 9
    is that something else be in there as a stipulated
10
    fact, and that is what?
11
              MR. RADBIL: That the debt that RAB
12
    attempted to collect from Dr. White was, in fact, a
13
    consumer debt.
              THE COURT: Ms. Malone?
14
15
              MS. MALONE: Judge --
16
              THE COURT: I don't see a need to add it.
17
    The stipulated facts are an optional addition by the
18
    Court in the charge, and they're in there.
19
    understand your position. Let's move on to your
20
    next position. It's a quarter of three. We were
21
    supposed to start today at ten.
22
              MR. RADBIL: I wanted to preserve my
23
    objections.
2.4
              THE COURT: I am not letting you not
25
    preserve your objections, I just want to be clear on
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```
the time frame here.
 1
 2
              MR. RADBIL: On Section 2, liability.
 3
              THE COURT: What page?
 4
              MR. RADBIL: Page 6 of 20.
 5
              THE COURT: Okay.
              MR. RADBIL: I believe -- and I will
 6
    double-check. I thought that the Court found as a
 7
 8
    matter of law in its summary judgment ruling that
 9
    Simple Surrogacy was the place of employment.
10
              THE COURT: Ms. Malone?
11
              MS. MALONE: I thought you found it as a
12
    fact issue.
13
              THE COURT: I disagree; overrule that
14
    objection. Let's move on to your next one. Okay?
15
              MR. RADBIL: Okay.
16
              THE COURT: While he's doing that,
    Ms. Malone, I'm assume you are not contesting that
17
18
    stipulated fact that he was asking about, that it's
19
    a consumer debt?
20
              MS. MALONE: No, ma'am. I just don't
21
    think it's an issue.
2.2
              THE COURT: It's not. Okay.
23
              Where are you, Mr. Radbil? What page?
2.4
              MR. RADBIL: I'm on page 6 of 20.
25
              THE COURT: Let's move along here.
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```
MR. RADBIL: I would like to include, if
 1
 2
    possible -- or I object to the exclusion of an
 3
    instruction or explanation of 1692c(a)(3) based on
    Horkey, so what is necessary for the debt collector
 5
    to have reason to know.
 6
              THE COURT: Okay. Is there a pattern
 7
    5th Circuit on that?
 8
              MR. RADBIL: No.
 9
              THE COURT: Is there a case you are aware
10
    of that that has been approved or mandated as part
11
    of the jury instruction?
12
              MR. RADBIL: I haven't looked at the
13
    instruction on it.
14
              THE COURT: But you aren't aware of any?
15
              MR. RADBIL: No.
16
              THE COURT: Let's move on to your next
17
    objection. Overruled.
              What page are you on, Mr. Radbil?
18
19
              MR. RADBIL: I'm on page 7 of 20.
20
              THE COURT: You've got to move along.
21
    It's ten to three. I want your objections. Come
2.2
    on.
23
              MR. RADBIL: I will pick it up. So
2.4
    question 1 says --
25
              THE COURT: What page?
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MR. RADBIL: Page 7 of 20.
 1
 2
              THE COURT: Okay.
 3
              MR. RADBIL: Actually, I don't object.
 4
    That's okay.
 5
              THE COURT: Okay. Let's move to page 8.
 6
              MR. RADBIL: Okay. So the biggest problem
 7
    I have actually does relate to page 7, which is --
 8
              THE COURT: Page 7 or page 8?
 9
              MR. RADBIL: Page 7.
10
              THE COURT: Are you on the new copy?
11
              MR. RADBIL: Yes.
12
              THE COURT: Okay. What's the problem?
13
              MR. RADBIL: It appears to me that if they
14
    answer no to Question 1, that the jury would skip
15
    the entire instruction on damages by skipping, and
16
    there's no -- at least I haven't gotten that far
17
    yet.
18
              THE COURT: I don't agree with you on
19
    that, so your objection is so noted.
20
              Let's move on to your next objection,
21
    please.
22
              MR. RADBIL: Can I get a ruling on the
23
    objection?
2.4
              THE COURT: Overrule the objection.
25
              MR. RADBIL: So also placing the
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instruction on page 7 of 20 to refer over and past
 1
 2
    the damages part seems to inform the jury of their
 3
    legal effect.
 4
               THE COURT: Mr. Radbil, the transition
 5
    sentence down there indicates to them, which would
 6
    otherwise be greatly confusing to them, if they
 7
    answer yes, then they go to damages essentially.
 8
    doesn't say that, but they go to Question Number 2,
 9
    which, if you don't want them to consider damages if
10
    they answer yes, that's fine, but I'm assuming you
11
    do. Otherwise, if they answer no, if they don't
12
    answer yes, which is pretty straightforward, they
13
    are supposed to go to Question Number 4, which takes
14
    them to the damages on the predetermined claims.
15
               So overrule that objection. Give me
16
    another one.
17
               What page are you on?
18
              MR. RADBIL: I'm on 12 of 20.
19
               THE COURT: So we have passed 8, 9, and
20
    10, and you are on page -- past 11 and on page 12;
21
    is that right?
2.2
              MR. RADBIL: That's correct.
23
               THE COURT: Okay. What's the objection?
2.4
              Mr. Radbil?
25
              MR. RADBIL:
                            I don't have any objections
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1
    to that page.
 2
              THE COURT: Next page, next objection.
 3
              MR. RADBIL: I object to the exclusion of
 4
    the elements of the cause of action, 15 U.S.C.
    1692d(6).
 5
 6
              THE COURT: On what page?
 7
              MR. RADBIL: Page 14 of 20.
 8
              THE COURT: Okay. And you want the
    elements of the cause of action?
 9
10
              MR. RADBIL: Of the text of d(6).
11
              THE COURT: Overruled. Go ahead. Next
12
    objection.
13
              MR. RADBIL: Same objection on page 15 of
14
    20, Question 5. We would request the inclusion of
15
    the text of 1692e(11).
16
              THE COURT: Overruled.
17
              I'm going to assume that those statutory
    texts were included in your proposed charges filed
18
19
    late last night?
20
              MR. RADBIL: They were.
21
              THE COURT: Okay. Move ahead. Go ahead.
22
              MR. RADBIL: Same objection on page 16 of
23
    20 to Question 6.
2.4
              THE COURT: Overruled. Again, I haven't
25
    been provided a pattern or any authority that
```

```
indicates that's a required portion of the jury
 1
 2
    instructions. With that, overrule those objections.
 3
              You have the same to Question 7?
 4
              MR. RADBIL: Yes, Your Honor.
 5
              THE COURT: That's on page 17. That's
    overruled. And the final instructions.
 6
 7
              MR. RADBIL: I object to the part that the
 8
    Court has no opinion as to the merits of the --
 9
              THE COURT: I changed that based upon your
10
    interlining of that previous sentence. I believe
11
    the previous sentence is straight out of a pattern.
12
    So now you are objecting to the change? Because
13
    your previous objection was different, so I changed
14
    it.
              MR. RADBIL: I object -- I don't think I
15
16
    object to the change --
17
              THE COURT: You interlined the other one,
    so pick up your interlined portion and look at
18
19
    that --
              MR. RADBIL: I know --
20
21
              THE COURT: -- and see if you didn't
22
    interline that very part of the sentence.
23
              MR. RADBIL: I did.
                                    I know what it says.
2.4
              THE COURT: That was because you were
25
    objecting to it?
```

```
MR. RADBIL: To that word, but I also
 1
 2
    object to the word, opinion as to the merits.
 3
              THE COURT: Okay. Overruled.
 4
           It's five till three. You were supposed to
 5
    be here this morning at 8:00, got here close to ten.
 6
    It's five to three. The jury has had to wait.
 7
              Do you have any other objections?
 8
              MR. RADBIL: No.
 9
              THE COURT: I want the record to be clear
10
    on this.
              You don't?
11
              MR. RADBIL: No more objections.
12
              THE COURT: Ms. Malone?
13
              MS. MALONE: First of all, beginning on
14
    page 8, which is the damages section, I would
15
    generally object to the failure to include the
16
    requested instructions for both preexisting
17
    conditions and mitigation of damages, which were
18
    submitted in our doc number 78, which was our
19
    proposed charge.
20
              THE COURT: Okay. I overrule that
21
    objection unless you can show me a pattern or a case
2.2
    that indicates that's a required part of these jury
23
    instructions.
2.4
              MS. MALONE: Your Honor, we cited it from
25
    the -- we used a pattern jury charge from the Texas
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Supreme Court, as there isn't one -- and I believe
 1
 2
    one of them had a 5th Circuit one for preexisting.
 3
    But let me look on the page, and I will tell you
    exactly. On the bottom of our page, Your Honor, of
 5
    the submitted proposed charge, we did include the
 6
    authorities.
 7
              THE COURT: Ms. Malone, I understand where
 8
    you're coming from. You can certainly argue that,
 9
    you have raised that by the cross-examination. But
10
    at this point, I overrule the objection as that
11
    being a mandatory part of the jury instructions. Go
12
    ahead.
13
              MS. MALONE: I understood this to be
14
    preservation of our error. Some of them I know you
15
    will overrule, I just want to protect my record.
16
              THE COURT: I understand. It's just been
17
    a long day. That's all.
              MS. MALONE: I understand. It has been
18
19
    for me, too.
20
              We also would object to the failure to
21
    include, under the actual damage section, the
2.2
    Parkway Standard, which is on doc 78 of our proposed
23
    charge, page 13. In that case we cited Gonzalez,
2.4
    Parkway, and Guajardo, Your Honor, which is a
25
    5th Circuit Court of Appeals that said that they
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should have used the Parkway Standard, particularly in light of the fact that they were submitting Texas Debt Collection Act stuff. And also an Austin Court of Appeals case Elston v. RMS. THE COURT: Just so that I am clear, I know you have raised this in your papers and you are and preserving your objection now, but could you give me a little specifics about what the language is that you're asking? Not all of it. MS. MALONE: Sure. The definition that we have provided to you is straight out of the Parkway case, which is a Texas Supreme Court case. And it defines mental anguish to be more than mere humiliation, anger, et cetera. It must rise to the level of causing a daily disruption in a person's life, and it gives a very specific definition. That definition was one that the attorney failed to argue in the lower court in Guajardo, and the 5th Circuit said you should have raised it there. THE COURT: Was it debt collection practices case? MS. MALONE: Yes, ma'am. And both Elston and Gonzalez are Texas Court of Appeals cases that talked about the need to do a proximate cause.

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of the problems I have is there is no proximate
 1
 2
    cause definition, and there is also no proximate
 3
    cause requirement for the Texas statutes, which are
    required by Texas controlling state law. And so
 5
    that's my problem with the damage questions, to be
 6
    honest.
 7
              Your question merely asks, are due to,
 8
    which is different than proximate cause. As the
 9
    Court knows, proximate cause is a higher standard
10
    for the plaintiff to meet, and certainly the
    defendant needs that level to be there, that there
11
12
    is a proximate causal relationship between the
13
    events and claimed damages.
14
              THE COURT: Mr. Radbil, do you agree with
15
    that?
16
              MR. RADBIL: Our firm handled Guajardo, so
17
    I think she may be correct insofar as the standard
18
    for disruption of the daily routine. I don't agree
19
    with proximate cause. I haven't read Guajardo in a
20
    while.
21
              THE COURT: Do you have a proposal that
22
    you can hand up to me?
23
              MS. MALONE: I do. It's on doc 78, page
24
    13. If you will give me. I'm sorry, Judge, I
25
    flipped it.
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THE COURT: That's all right.
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              MS. MALONE: Actually, I have a pink flag
 3
    on that.
 4
              THE COURT: If you will hand that to
    Ms. Woodward, please. Tell me exactly where you are
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 6
    asking it to be inserted.
 7
              MS. MALONE: I think it needs to be
 8
    inserted in the definition of actual damages.
    would actually put it at the beginning of
 9
10
    paragraph -- on page 9 with the first paragraph,
11
    maybe there, or if you wanted to put it in the
12
    preceding paragraph.
13
              THE COURT: You're asking for it at the
14
    bottom of page 9, first paragraph -- bottom of the
15
    first paragraph on page 9?
16
              MS. MALONE: I should have thought about
    that better, Judge. Actually I think it should be
17
    page 8 of 20, when you are talking about the
18
19
    compensatory damages, at the end of that paragraph.
20
              THE COURT: Okay. I understand what you
21
    are asking. Now, what do you have on proximate
2.2
    cause that you are wanting to submit?
23
              MS. MALONE: Well, we submitted a
2.4
    definition of proximate cause from the pattern jury
25
    charge. And I did not flag that, Your Honor.
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have a pattern jury charge, though.
 1
 2
               THE COURT: This is a 5th Circuit --
 3
              MS. MALONE: I think proximate cause for
 4
    the Texas one is actually out of the Texas Supreme
    Court one.
 5
 6
              MR. RADBIL: Your Honor, while she's
 7
    looking that up --
 8
               THE COURT: Let's give them their turn,
 9
    and then I will let you answer, unless you agree to
10
    it.
11
              MR. RADBIL: Well --
12
               THE COURT: Do you agree to it?
                                                If you
13
    don't, I will let you speak when she is finished.
14
              MR. RADBIL: No. This has to do with the
15
    location of the --
16
              THE COURT: Guajardo language?
17
              MR. RADBIL: Yes. That only applies to
18
    the Texas Debt Collection Act, so it should not go
19
    in the general actual damages.
20
               THE COURT: All right.
21
              MS. MALONE: Your Honor, the definition of
22
    proximate cause as provided by the Texas Supreme
23
    Court is here.
2.4
               THE COURT: And tell me where you think
25
    this should go.
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MS. MALONE: I think it should go following that paragraph that we were just looking Or the other option, Your Honor, if he wants to tie -- this could be actually a real solution. could include it as a definition on the page with the questions for the Texas cases only. THE COURT: I know your position on the first question, Mr. Radbil. What about the proximate cause definition with regard to the Texas statute? MR. RADBIL: I don't think that proximate cause is an element of damages under the TDCA. think that there just has to be -- I think in Guajardo it talks about that -- I don't recall exactly what, but just has to be shown that it was reasonably foreseeable, that the damages could have resulted, and I think that's the Guajardo language in the footnote, rather than proximate cause, which is a much different standard, then we would have to explain proximate cause. MS. MALONE: Your Honor, Elston v. RMS, 950 S.W.2d 950, I think I -- I will get you a better page for that. It's in our trial brief, and I'm sorry, I will get it for you. It specifically says proximate cause is a requirement under the Texas

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Statute, and that is the Austin Court of Appeals
case. And it's also adopted in the Gonzalez case,
which is San Antonio Court of Appeals case.
is no Texas Supreme Court case on it at this time.
          THE COURT: Okay. I think what we have to
clarify for purposes of argument is this idea of
           I know the position is here that this is
causation.
a strict liability statute, but there's got to be
some measure of proof that supports the amount of
damages. And so I don't want to have you both up
there arguing something confusing on how they are
supposed to determine damages. Am I to hear you
say, Mr. Radbil, that there -- if there's no
proximate cause, how are they to determine the
measure of damages to award?
         MR. RADBIL: The Guajardo case out of the
5th Circuit actually addresses that specifically in
a footnote. I wrote it down. It's to be based on
just the testimony of the witness and --
          THE COURT: What support?
                                    There's got to
be factual support for a jury's determination on
anything?
          MR. RADBIL: There is no established
causation.
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THE COURT: Where do they come up with a

figure? 1 2 MR. RADBIL: His testimony. 3 THE COURT: All right. Go ahead. 4 MS. MALONE: Your Honor, actually, there's -- there is a requirement of proximate 5 6 cause. In the statute, itself, it actually says, actual damages sustained as a result of a violation 7 8 of this chapter, which is Texas Findings Code 9 392.403(a)(2), and I have the rest Ellison cite. 10 It's Elston v. Resolution Services, 950 S.W.2d 180. 11 And just to give you a heads-up, Judge, at the time 12 Elston was written, the Finance Code had not been 13 codified yet, so it does give a different number, 14 but it defines it as the Texas Debt Collection Act. So when you first look at it -- and it has been 15 16 adopted, again, by the Gonzalez case. 17 And in the Elston case, what happened was 18 they found a technical violation of the statute. 19 And the Court said, because you failed to show how 20 that technical violation resulted in damage to this 21 person, proximate cause, you lose. So that's pretty 2.2 heads-up. 23 THE COURT: I certainly understand your 2.4 position on this. And at the very least, I think it 25 would be appropriately something, depending on what

this jury does, to examine postjudgment. At this 1 2 point I'm not comfortable enough from what I have 3 heard to add this to the jury instructions. 4 I share the confusion about where they are 5 supposed to come up with damages and the amount. 6 But be that as it may, I think it's a safer route to 7 deny those -- overrule those objections with regard 8 to your request to include the Guajardo, 9 G-U-A-J-A-R-D-O, case, as well as the Texas Pattern 10 on Proximate Cause. Let me pass these back down to 11 you. 12 What else, Ms. Malone? 13 MS. MALONE: Also I have to object to the 14 inclusion of any actual damages based on my Rule 37 Motion yesterday, and I would like to continue my 15 16 objection on that issue. 17 THE COURT: Yes, and that's overruled without prejudice at this time. 18 19 MS. MALONE: Your Honor, additionally, I 20 have a problem with the statutory question. 21 have it in two places now, which is in 4 and 5. 2.2 has been removed from 6. But the way that this is 23 written now, they could have two separate findings 2.4 of \$1,000 in an amount of 2,000.

Right. And here's what my

THE COURT:

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thought is on that, and we thought about that.
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    brings to mind some of these employment statutes in
 3
    federal court where there is a 300,000 cap, and we
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    don't tell the jury that. We just let them make the
 5
    award, and then we cap it as the statute requires
 6
    posttrial. And so it seems to me that the
 7
    statute -- there's no reason to put a specific
 8
    instruction about that, and that's the reason I
 9
    didn't. If you can give me some reason why that's
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    erroneous, I will be glad to reconsider it.
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              MS. MALONE: My last objection, Your
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    Honor, is specifically a failure to include a
13
    bona fide error defense related to the issue on the
    employment question, contacting the employer's
14
15
    office.
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              THE COURT: Overruled. Anything else,
    Ms. Malone?
17
18
              MS. MALONE: That's it, Judge.
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              THE COURT: I will give you 15 minutes
20
    each. How much do you want on opening and rebuttal?
21
              MR. RADBIL: Ten and five.
2.2
              THE COURT: Okay. And Ms. Malone?
23
              MS. MALONE: I'm sorry?
2.4
              THE COURT: What kind of warning do you
25
    want?
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MS. MALONE: Five. Judge, I do think
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    there is one recordkeeping thing we have to do.
 3
              THE COURT: Go ahead.
 4
              MS. MALONE: I never formally rested
 5
    yesterday.
 6
              THE COURT: Yes, you are right.
              MS. MALONE: So I guess defendant rests.
 7
 8
              THE COURT: Both sides rest and close; is
9
    that correct?
10
              MR. RADBIL: Correct.
11
              MS. MALONE: Yes.
12
              THE COURT: Okay. Thank you.
13
              Do we have the exhibits? Because what I
14
    want to make sure of is that each of you have
    touched and viewed -- and I still don't know if I
15
16
    have your marked exhibits, Mr. Radbil, for the
17
    Court. But at this point I want to make sure there
18
    are marked exhibits that both sides have looked at
19
    that are admitted or preadmitted before they go back
20
    to the jury. You don't have to do that this minute,
21
    but we will do that after argument.
2.2
              So is there anything else? Any questions
23
    about argument or anything of that nature? Okay.
2.4
              Let's fix the lecturn so it's turned
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    around. We will go ahead, and I will get
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Mr. Reynolds to come in here and make our jury
 1
 2
    instructions. I will read the instructions after
 3
    the arguments. If you will make sure, Mr. Everett,
    that the jurors are here.
 5
              MR. RADBIL: Your Honor, will you give a
 6
    warning did you say?
 7
                          What did you want again?
              THE COURT:
 8
              MR. RADBIL: I said ten and five, but
 9
    maybe I won't need the whole ten.
10
              THE COURT: So you want me to give you a
11
    warning after you have used eight minutes?
12
              MR. RADBIL: Yes, please.
13
              THE COURT: And a warning when you have
    used, say, three at the end?
14
15
              MR. RADBIL: Please.
16
              THE COURT: The jury is ready. Both sides
17
    ready?
18
              MR. RADBIL: Yes, Your Honor.
19
              THE COURT: Let's bring them in.
                                                 All
20
    rise, please.
21
             (Jury enters courtroom at 3:10 p.m.)
22
              THE COURT: I first apologize, and I hope
23
    you know it's from my heart and the attorneys.
                                                     Wе
2.4
    have been working since 8:00 this morning and
25
    nonstop on some issues that -- some of which were
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not anticipated. That's what's taken so long. So
 1
    just be glad it's a nice day out there, and I hope
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 3
    you got to enjoy it a little bit.
 4
              Before we go any further, I think the
 5
    record should reflect the position of the case on
    both sides.
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 7
              Mr. Radbil, the plaintiff rests?
              MR. RADBIL: Yes.
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 9
              THE COURT: And the defense?
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              MS. MALONE: Rest, Your Honor.
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              THE COURT: Both sides rest and close?
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              Gentlemen, ladies, both sides rest and
13
    close?
14
              MR. RADBIL: Yes.
15
              MS. MALONE: I'm sorry, yes, ma'am.
16
              THE COURT: Ladies and gentlemen, where we
17
    are now is the closing arguments. I had toyed with
18
    the idea of just bringing you back tomorrow and
19
    starting over with this, but it really did not seem
20
    fair to not get this case submitted to you this
21
    afternoon. So the lawyers have 15 minutes each to
22
    argue, and then I will read the instructions, and
23
    then the case is yours to take back and make a
    decision on.
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              Without further ado, Mr. Radbil, with the
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burden of proof, let me call on you first. 1 2 Mr. Radbil? 3 MR. RADBIL: Thank you, Your Honor. 4 MR. RADBIL: Ladies and gentlemen, thank you again for the time and the patience throughout 5 6 yesterday and this morning and today especially. 7 Your service is appreciated by Dr. White and myself. 8 Dr. White invested 12 years of his life 9 after high school studying to practice psychology. 10 One of the major issues in this case is the student 11 loans that unfortunately Dr. White defaulted on. 12 There is no dispute that there was a 13 default. It's not something that he's proud of. 14 He's making arrangements to pay back his loans, and he intends to fully pay back every penny of those 15 16 loans. 17 But Regional Adjustment Bureau is a debt 18 collector, and it's a fine business, but if you 19 operate such a business, you must do it in a lawful 20 In this case, the evidence shows that the 21 debt collection business was conducted in an 22 unlawful manner and that they placed calls, Regional 23 Adjustment Bureau, to Dr. White's place of 2.4 employment, Simple Surrogacy, after they were placed 25 on clear notice that he couldn't receive such calls.

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That caused a tremendous problem for Dr. White, not only that it violated the Federal Fair Debt Collection Practices Act, but because he wasn't permitted to use his telephone numbers at Simple Surrogacy for personal use. And so every day he lived in fear that Stephanie, this supervisor that he had --MS. MALONE: Objection, Your Honor. I'm going to object as going outside the record. THE COURT: Overruled. MR. RADBIL: He was concerned, waking up, going to sleep, that he was going -- that that day was going to be the day that he was going to get the call saying, I'm fired from my job at Simple Surrogacy, and that was his only source of income. Without his source of income, he can't make any payments on any of these student loans. Which, by the way, he was paying \$300 a month, I believe, for one year and then \$409 a month for a second year, all the while trying to work with Regional Adjustment Bureau on a payment arrangement they wouldn't provide to him. So with no income, he can't pay back -- he wouldn't be able to continue to pay back his loans. If he couldn't continue to pay back his loans, he

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couldn't be licensed and couldn't practice
 1
 2
    psychology. So every day he was concerned about the
 3
    real possibility that he would lose what he had
 4
    worked for for most of his life. He's a hard
 5
    worker. You have heard his story.
 6
              In regard to the actual damages he's
 7
    suffered, that's for you to decide based on his
 8
    testimony. I have tried to present him in as direct
 9
    and fair light as I could. And I think the evidence
10
    shows that there are legitimate actual damages in
11
    this case. But again, it's something for you
12
    decide.
13
              If you should decide he doesn't deserve
14
    any, that's your choice. And if you decide that he
15
    does, he would certainly be obliged. So I will turn
16
    it over.
17
              Thank you.
18
              THE COURT: All right. Thank you,
19
    Mr. Radbil.
20
              THE COURT: Ms. Malone.
21
              MS. MALONE: Good afternoon, ladies and
2.2
    gentlemen. My grandfather was a great, great man.
23
    He was born in the late 1890s. And as you can
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    imagine, being born at that time, he saw huge
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    changes in the world with the industrialization.
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And in 1941, he was too old to actually be a member of the service when Pearl Harbor happened, but my grandfather was a civil engineer. He built bridges. You may remember those one-lane bridges you used to drive across in Texas that have the big beams on them. My grandad built a lot of those.

And he used to tell me a lot of stories about things that he thought were important to me.

about things that he thought were important to me.

One of the things he told me, because he knew I was headed for law school and had big dreams, and I was a teenager, he said that it was very important that I never judge a person by what kind of sheepskin they hang on the wall.

that he ever met and some of the smartest men he met were in Pearl Harbor. They were field construction guys who were pulled in, who were older guys, to try to say what they could at the harbor, and they often didn't have the degrees. But they knew the answer the MIT guy didn't know.

My grandfather told me, you make a decision on a person based on the actions of the man, not the words. And he told me it was very important in terms of personal responsibility that I live my life that way; that I know exactly what my

words mean and I follow them up with my actions. 1 2 Timothy White was an individual who 3 obtained a student loan -- I'm sorry. allergies, and I apologize to everybody for that. 5 But I'm glad it waited until today to happen. 6 Timothy White was an individual who took 7 out a couple of student loans to obtain two degrees 8 in the State of Texas. And with those degrees, he 9 began a Licensed Professional Counselor degree, for 10 which he was licensed to practice with the various 11 members of the State of Texas. 12 He started working for a while and stopped 13 going for his degree, so it took him over ten years 14 to go back to his Ph.D. During that time, he met 15 the gentleman he talked about as his spouse. He 16 moved to Dallas, he did lots of things. 17 What he didn't do was pay back those 18 student loans. That matters, folks, because the 19 State of Texas quaranteed those loans with taxpayer 20 dollars, and so they paid them back. And now the 21 State of Texas wants their money back. So to do 2.2 that, they hired RAB to go and make collections. 23 It is true in Texas that if the state pays 2.4 your student loan they have certain consequences 25 that they can take that are different than a regular

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creditor. For example, if you don't pay your student loans back, the IRS gets to keep your money. That seems kind of fair, because if you owe money to the government, they shouldn't be giving you money as a tax return. Another example is, if you don't pay your student loans, then you can't practice as a doctor, a lawyer, a professional counselor; it makes sense. You shouldn't profit off of Texas taxpayers and at the same time refuse to pay money back that you owe. Last but not least, they can keep you from getting your degree if you have not paid your student loans. If you don't pay your car loan back, you don't get to keep the car, so that makes a lot of sense to me. I would submit to you that this case isn't about attempted calls to his employer or even whether or not there was a message that was left that didn't include the phrase "debt collector." will submit to you that Mr. White is concerned about those exact things. That matters in this case, folks, because we will be talking about whether or not he was actually harmed by what he says my client did and what he found his circumstances in life to be.

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In the Bible, they talk about a day of reckoning. You've heard the expression, when stuff hits the fan. In my home town of Odessa, we say, when the bar tab comes due. It means the point where the consequences that you have created for yourself are staring you right in the face. have to figure out what you do. That's where my grandfather would come in. He would look at the action of the man and not the words to figure out what really happened. In these specific instances, Dr. White will tell you that he was worried about being fired because of all of these messages that were left on his work number that he was so sure someone might hear, and he told you that caused him a great deal of concern. Folks, remember my little chart that we did, this 866 number -- and by the way, you will find this in Defendant's Exhibit Number 1, which is the account notes for RAB, and I think we spent time explaining how to read them. This 866 number is Mr. White's place that he went to work. And what you will find is that, for each of those entries, there's an M for manual dial, and you will find whether or not there was a

1 message left. 2 And folks, no messages left, save one. So 3 you have to ask yourself, was Mr. White really concerned that a message, one message, would have 5 caused him to lose his job at Simple Surrogacy, or was he worried that losing his license for not 6 paying his student loans, something my client had 7 8 nothing to do with, would in fact cause him harm? 9 Are his concerns about not being able to 10 take care of his family? Are his concerns about 11 having his outbreak in his preexisting medical 12 condition? Were those really related to these phone 13 calls, or were they related to his problems in his 14 life? I would submit to you that it is the second 15 thing. 16 There's another thing about student loans 17 that are different than other loans. You can rehab 18 them. You can -- as you heard Mr. White talk about, 19 there was a discussion about making a payment of 20 interest of \$100. And if you would pay that \$100 21 and work out a payment plan for him, he could get 2.2 back on track, which he apparently eventually did. 23 In this case, though, what you heard from 2.4 Mr. Wyatt and confirmed by Dr. White is that, when

he was told he would make the payment of the \$100,

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he didn't do it. When they asked him, he told them, 1 I will call you back, he didn't do that. 2 3 There were actually three conversations with Dr. White, all three of which he said he would 5 call them back to set up a plan, none of which he did. 6 You will also hear there was a message 7 8 left at his home, the 214 number. By the way, 9 folks, remember this: Plaintiff's counsel suggested 10 to you that they should have been calling that 11 number all along because they would have gotten him 12 there. They left messages for him. Did he call 13 back? No. What did he do? He called a law firm 14 and spent 23 minutes in three conversations with them, more than the two calls that he made to RAB. 15 So folks, what I am telling you is you look at a 16 17 man's actions and not his words. 18 I'm going to tell you about a few things 19 the judge will have you answer questions on. 20 are some things in the charge called sort of 21 instructions that I think are important, and I just 2.2 want to emphasize a couple of them for you. I'm not 23 going to go through the whole thing, because it can 2.4 be a little lengthy, that's what happens in the 25 practice of law sometimes.

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First thing is, you don't let bias or prejudice inform you, and that's on page 1. very important. The reason it begins at the very beginning of the charge, you're not supposed to decide who you like better and then pick that person to be the winner. You are supposed to make your decision based on the facts. But you can consider, do they have something to gain by their testimony. Recall that Dr. White testified, oh, I lost a teaching position. And when I reminded him that in his deposition he said it had no impact on his teaching whatsoever. Could it be there might be a reason for his change of testimony while sitting in the courtroom and asking for money. know. That's a call you have to make. Remember, also, that Dr. White said that he hadn't seen any sort of treaters; he didn't go and look for any sort of care as a result of the actions that were taken here. Now he wants you to believe that he had these medical conditions that were inflamed, but he never talked to anyone about it, even up to the time of his deposition, some nine months after these alleged phone calls. So you have to ask yourself, was that really a problem? The other question I want you to pay some

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attention to is actually on page 8. These are the damage questions. They sort of explain what the damage law is and what you should do about it. Look at these really carefully. You don't get to recover damages because somebody might have hurt your feelings or somebody might have made you feel a little bit bad about yourself or maybe they didn't like what you wore that day. It has to have some consequence, and you need to tie the action of what the defendant did to the consequence that you are claiming here. In fact, it says that. In the first paragraph the Court says, defendant must pay the plaintiff damages for conduct that it did, not for some preexisting condition. Dr. White was sick with this rheumatoid illness long before my client ever met him. You should not factor that as a damage to my client. In fairness, he didn't say we caused his illness --THE COURT: Slow down just a little bit. You are speeding up there. Go ahead. MS. MALONE: The second thing is that you should not consider things that were not the result of anything my client did.

For example, the fact that his license

could be lost is a State of Texas law. It's not something my client had any control over. In fact, they were trying to help him keep it from happening by getting him on a payment plan that would allow him to rehab his loan and get back into the good graces of the state. So those are things that you need to consider.

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You also have to ask yourself if there were other issues in Dr. White's life that may have been causing the problem. He testified that, sure, you look at things like stressors in a person's life, move, completion of a degree, studying to take your Ph.D exams, all of those things. Those are not stress/mental anguish issues that my client caused, that's just part of Dr. White's life. Do not include those when you make a decision about this issue.

The other question that I wanted you to spend some time looking at is, of course, Question Number 1. And in Question Number 1, the issue is, did my client have knowledge that Dr. White was prohibited from having phone calls at his employer. And let me just suggest to you, the answer to that question is a simple no.

Folks, first of all, I'm not sure Simple

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Surrogacy is his employee. He told you they were a contract employee. We also know that he, in his conversation -- you will see his notes, they are documenting what the communication was. The note says that he gave special permission to call his home phone number and to speak with his spouse, Terry, and there is discussion of POI. There is no records at all to any sort of concern about whether or not they could call that number. Dr. White now says that he expressly told the folks, don't call me at work. His deposition testimony was, gosh -- and remember, he agreed to this on the stand. His deposition testimony was, well, I didn't want them calling me there because I couldn't answer directly. Is that the same thing he's saying, I'm going to get into trouble over this? You have to go back to the other story that he's now saying. He was so concerned about these messages from his employer that he might lose his job, but folks, there's only one message, one. And I would be willing to bet you a 2/28/11 message disappeared a pretty long time ago, it's no longer in anybody's phone system. So that's the first question, and I think the answer should be no.

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Then from that question it will direct you to answer a damage question if you believe that, in fact, RAB violated that. I want to talk to you a little bit about the damage question. I don't think you will find that there was a violation. But if you did, one of the things you're going to have to find is whether or not there was an actual harm as a result of that specific message or calling his employer after he was told not to call. You're going to have to ask yourself -because he didn't say it was the phone calls making my phone ring, he said the message on my machine caused me to have harm with my particular employer. I will submit to you that's not the case here. Dr. White certainly was troubled, but he was troubled about the financial consequences he found his life in and the fact he could lose his license because he had twice defaulted on the same group of student loans. Now, the other question you're going to be asked is, if you do find that Dr. White, in fact, has a point and that there was a violation, you could find there's no actual damages. And you could say, but RAB should have done a better job, so we're going to give them what the Court is calling

statutory damages, and that award could be up to 1 2 1,000. 3 I want you to think about this, folks. Ιf 4 you look at statutory damages, the 1,000 is the 5 biggest number. But that's to encompass all kinds 6 of things, like if the debt collectors calls you bad 7 names, if they cuss you out, call you racial 8 epithets, threaten you with physical harm, threaten 9 to take your child, have you arrested. All of those 10 kinds of things are on the far end. 11 Does this fit in that category? I would 12 submit to you it does not. If there was an actual 13 communication to them that the employer wouldn't 14 allow those phone calls, I would submit to you that this is something like \$100 maximum. 15 16 THE COURT: Two minutes. 17 MS. MALONE: I don't think you should get 18 there. 19 The other calls have to do with the 20 messages left on the machine. They say that, in 21 fact, they forgot to say there was a debt collector. 2.2 The judge is going to tell you that the recordings, 23 in fact, left out there was not a debt collector. 2.4 There is no actual damage. Dr. White didn't even 25 talk about that as being an actual harm to him, he

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only talked about the messages on his work machine.
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               I submit to you that you give him $2.
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    That's for the two phone calls where they were
    returning calls, he said I knew that they were, I
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    knew why they were calling me, they just didn't say
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    the magic word, I'm a debt collector.
               You have to ask yourself, if his complaint
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    is that they didn't say, I'm a debt collector, then
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    why are they worried about a message that they
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    didn't say "debt collector"? That's the question I
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    ask myself.
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              My grandfather would say, at the end of
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    the day, you have to look at what a person's actions
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    are and what their words are and match them up.
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    Instead of working out his problem, Dr. White called
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    his lawyer. Instead of paying $100 and getting on
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    track, Dr. White called a lawyer. And he may be
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    doing right now, but, folks, for a long time he
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    didn't, and Texas taxpayers paid the bill for him.
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               Thank you.
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               THE COURT: Thank you, Ms. Malone.
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              Mr. Radbil?
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              MR. RADBIL: May I approach briefly, Your
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    Honor?
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               THE COURT:
                           Approach the bench.
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(The following discussion held at the
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    bench:)
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               THE COURT: Go ahead.
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              MR. RADBIL: So we heard a statement about
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    Mr. White profiting off the State of Texas, and I
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    think that opens the door for -- she alleged that he
 7
    was profiting off the State of Texas. So does that
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    open the door for me to argue the actual damages --
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               THE COURT: I don't understand what that
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            What do you want to say?
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              MR. RADBIL: I want to say that she's
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    alleging that he profited somehow off the State of
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    Texas intentionally when, in fact, this whole ordeal
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    caused him to pay 40,000 more.
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               THE COURT: That has to do with this idea
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    that Ms. Malone brought up yesterday that the
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    damages were limited by virtue of the pretrial
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    disclosures, and you're trying -- and this is what
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    the problem is.
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              MS. MALONE: I think that's what he's
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    saying. I didn't say that.
               THE COURT: I think all she said was
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    argument and not as a fact, and I won't permit you
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    to go into that. Okay?
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               (Bench conference concluded.)
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THE COURT: Go ahead, Mr. Radbil. 1 2 MR. RADBIL: Only a few things to add, 3 ladies and gentlemen. It will be very brief. 4 Dr. White hasn't attempted to profit off 5 of the State of Texas in any way. He's worked hard. 6 And for however many years that he was supposedly doing wrong, the times that he was in default he was 7 8 making payments directly to Texas Guaranteed because 9 Regional Adjustment Bureau would not work out an 10 arrangement with him despite his efforts to work out 11 such an arrangement. And I think the second --12 THE COURT: Could you say that again? 13 MR. RADBIL: And I think the second year 14 he was paying 400-some-dollars per year. Thankfully 15 everything is back on track now. But the statutory damages that Ms. Malone 16 was talking about are to be based on specific 17 18 factors that are set forth in the instructions. 19 So there's extreme cases of debt collection abuses, certainly, and extreme cases of 20 21 debt collection abuses can cause actual damages. 2.2 But the specific factor for the additional statutory 23 factors don't have anything do with things that she 2.4 mentioned. 25 And everybody here is perfectly capable of

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going through these instructions. The reason we have them and take care to write them, together with the judge, is so that they are understandable. think they are self-explanatory. Dr. White, again, has been legitimately damaged by wrongful debt collection conduct. Nobody is saying he didn't default. Nobody is saying there are not consequences. He's paid consequences for defaulting. But you cannot collect debt in an unlawful manner. You cannot threaten to strip someone of their degrees, and you cannot call them at their place of employment and jeopardize their job when they tell you not to call them there. He's not asking for anything more than what the ladies and gentlemen of the jury think is fair. So with that, I will conclude. THE COURT: Thank you, Mr. Radbil. Ladies and gentlemen, I know you haven't physically viewed each of these exhibits, but everything admitted will go back to you when we finish the jury instructions. This particular document, which I believe is -- according to Ms. Malone, I agree is reflected, at least in part in the exhibits, is actually a demonstrative exhibit, so it's not something that will go back to

1 | the jury room.

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Without further ado, I will have the jury instructions passed to each one of you, and I will get Mr. Everett -- thank you.

Ladies and gentlemen of the jury, these are your instructions, starting with the general instruction on page 1:

You have heard the evidence in this case, and I will now instruct you on the law that you must apply. It is your duty to follow the law as I give it to you. On the other hand, you, the jury, are the judges of the facts.

Do not consider any statement that I have made in the course of trial or make in these instructions as an indication that I have any opinion about the facts of this case.

You have heard the closing arguments of the attorneys. Statements and arguments of the attorneys are not evidence and are not instructions on the law. They are intended only to assist the jury in understanding the evidence and the parties' contentions. Answer each question from the facts as you find them. Do not decide who you think should win and then answer the questions accordingly. Do not let bias, prejudice, or sympathy play any part

in your deliberations.

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A corporation and all other persons are equal before the law and must be treated as equals in a court of justice. Your answers and your verdict must be unanimous.

Burden of proof. You must answer all questions from a preponderance of the evidence. By this is meant the greater weight and degree of credible evidence before you. In other words, a preponderance of the evidence just means the amount of evidence that persuades you that a claim is more likely so than not so.

In determining whether any fact has been proved by a preponderance of the evidence in this case, you may, unless otherwise instructed, consider the testimony of all witnesses, regardless of who may have called them, and all exhibits received in evidence, regardless of who may have produced them. If the proof fails to establish any central part of the plaintiff's claim by a preponderance of the evidence, you should find for the defendant as to that claim.

Witness testimony. In determining the weight to give to the testimony of a witness, you should ask yourself whether there was evidence

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tending to prove that the witness testified falsely concerning some important fact or whether there was evidence that at some other time the witness said or did something or failed to say or do something that was different from the testimony the witness gave before you during the trial.

You should keep in mind, of course, that a simple mistake by a witness does not necessarily mean that the witness was not telling the truth as he or she remembers it, because people may forget some things or remember other things inaccurately. So if a witness has made a misstatement, you need to consider whether that misstatement was an intentional falsehood or simply an innocent lapse of memory, and the significance of that may depend on whether it has to do with an important fact or only an unimportant detail.

Evidence. While you should consider only the evidence in this case, you are permitted to draw such reasonable inferences from the testimony and exhibits as you feel are justified in the light of common experience. In other words, you may make deductions and reach conclusions that reason and common sense lead you to draw from the facts that have been established by the testimony and the

evidence in the case.

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The testimony of a single witness may be sufficient to prove any fact even if a greater number of witnesses may have testified to the contrary if, after considering all of the other evidence, you believe that single witness.

There are two types of evidence that you may consider in properly finding the truth as to the facts in the case. One is direct evidence, such as the testimony of an eyewitness. The other is indirect or circumstantial evidence, the proof of a chain of circumstances that indicates the existence or nonexistence of certain other facts.

As a general rule, the law makes no distinction between direct and circumstantial evidence, but simply requires that you find the facts from a preponderance of all the evidence, both direct and circumstantial.

During the course of this trial, you've heard counsel make objections to evidence. It is the duty of the attorneys on each side to object when the other side offers testimony or other evidence that the attorney believes is not properly admissible.

You should not draw any inference against

an attorney or his client because the attorney has made objections. Upon allowing testimony or other evidence to be introduced over the objection of any attorney, the Court does not indicate any opinion as to the weight or effect of such evidence.

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You are the sole judges of the credibility of all witnesses and the weight and effect of all evidence. When the Court has sustained an objection to a question addressed to a witness or to the introduction of any other evidence, you must disregard the question entirely and may draw an inference -- may draw no inference from the wording of it or speculate as to what the witness would have said if the witness had been permitted to answer.

From time to time during the trial, it may have been necessary for me to talk to the attorneys out of your hearing, either by having a conference at the bench while you were present in the courtroom or by calling a recess. The purpose of these conferences was not to keep relevant information from you, but to decide how certain evidence is to be treated under the Rules of Evidence and to avoid confusion and error.

Cautionary instruction. I will give you instruction regarding damages at certain points in

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these instructions. You should not interpret the fact that I have given instructions about damages as an indication in any way that I believe a party should or should not win this case. Definitions. You are instructed that the following definitions apply throughout these jury instructions. White refers to Plaintiff, Dr. Timothy White. RAB refers to Defendant, Regional Adjustment Bureau. Joint stipulated facts. The parties have agreed or stipulated to the following facts. That means that both sides agree that these are facts. You must therefore treat these facts as having been proved: RAB is under contract with Texas Guaranteed to provide debt collection services in connection with TG student loan portfolio. In August 2010, TG placed Dr. White's student loan debt with RAB for collection. RAB maintains business records in the form of account notes documenting RAB's communications and attempting communications with Dr. White. POE stands for place of employment or work number.

RAB is a debt collector within the meaning

of the Fair Debt Collection Practices Act. 1 Dr. White is a consumer within the meaning 2 3 of the Fair Debt Collection Practices Act. 4 Moving, then, to the claims of the 5 parties. 6 Plaintiff Dr. Timothy White claims that 7 Defendant Regional Adjustment Bureau, Inc., violated 8 Section 1692c(a)(3) of the Fair Debt Collection 9 Practices Act, (FDCPA) 15 U.S.C. 1692 c(a)(3) when 10 RAB called White's place of employment, Simple 11 Surrogacy, after White informed RAB that it was 12 against his employer's policy to do so. RAB denies 13 that White ever informed RAB that it could not call 14 Simple Surrogacy. RAB also denies that Simple 15 Surrogacy is plaintiff's employer. 16 To prevail on this claim, White must prove 17 by a preponderance of the evidence the following 18 elements in dispute: One, that Simple Surrogacy was 19 White's employer; and two, RAB knew or had reason to 20 know that it could not contact White at Simple 21 Surrogacy. 2.2 In answering Question Number 1, you are 23 instructed as follows: The Fair Debt Collection 2.4 Practices Act prohibits a debt collector from making 25 communications regarding debt collection to a

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consumer at the consumer's place of employment if the debt collector knows or has reason to know if the consumer's employer prohibits the consumer from receiving such communications. This is your first question. Number 1: Did RAB violate 15 U.S.C. Section 1692c(a)(3) -- which, just for clarity, is the Federal Debt Collection Procedures section that's in reference with the elements of proof on the previous page -- by calling White at his place of employment after RAB knew or had reason to know that White's employer prohibited White from receiving such communications? Instruction: If so, answer yes; otherwise, answer no. There is a place for your answer and then instructions as to where to go next depending on your answer. So let's just go chronologically through. Next page. Damages. General Instructions The questions that follow apply to on Damages. awarding damages to White if you believe he is owed damages under the law. You should not interpret the fact that I have given instructions about the plaintiff's damages as an indication in any way that I believe that the plaintiff should or should not be

awarded damages in this case. 1 2 Plaintiff seeks two types of damages in 3 Actual damages and statutory damages. 4 Actual damages are actual losses that the plaintiff suffered due to the defendant's conduct. Statutory 5 6 damages are damages that are permitted by federal law regardless of whether the plaintiff suffered 7 8 actual damages. Statutory damages are separate and 9 distinct from actual damages. 10 Now we move into the definition of actual 1 1 If you find that the defendant is 12 liable -- and we are talking now about on this one 13 question that I referred to earlier -- you must 14 award the amount that you find by a preponderance of

question that I referred to earlier -- you must award the amount that you find by a preponderance of the evidence as full and just compensation for all of the plaintiff's damages. You will also be asked to determine if the defendant must pay the plaintiff damages for conduct that this Court determined to be

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Let me just clarify this for a minute.

Prior to trial, it was determined as a matter of law that certain violations occurred. And as I will explain to you all later, don't be confused by that, it is still completely the jury's prerogative as to whether or not you decide the evidence warrants

a violation of federal and state law prior to trial.

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damages or not as to those particular claims. will explain that more later, I just don't want you to be confused about that. Compensatory damages are not allowed as a punishment against a party. Such damages cannot be based on speculation, for it is only actual damages, what the law calls compensatory damages, that are recoverable. However, compensatory damages are not restricted to actual loss of time or money. include both the mental and physical aspects of injury, tangible and intangible. They are an attempt to make the plaintiff whole or to restore him to the position he would have been if the violation had not happened. You should consider the following elements of damages to the extent you find that the plaintiff has established compensatory damages by a preponderance of the evidence: Physical pain and suffering, including physical disability, impairment, and inconvenience, and the effect of the plaintiff's injuries and inconvenience on the normal

disability; income loss in the past; impairment of

pursuits and pleasures of life; mental anguish,

feelings of economic insecurity caused by

earning capacity or ability in the future, including 1 2 impairment and the normal progress in the 3 plaintiff's earning capacity due to his physical 4 condition; postmedical expenses; the reasonable 5 value, not exceeding actual cost to the plaintiff, 6 of medical care that you find from the evidence will be reasonably certain to be required in the future 7 8 as a proximate result of the injury in question. 9 Some of these damages, such as mental or 10 physical pain and suffering, are intangible things 11 about which no evidence of value is required. 12 awarding these damages, you are not determining 13 value, but you show award an amount that will fairly 14 compensate the plaintiff for his injuries. Again, 15 you should not interpret the fact that I have given instructions about plaintiff's damages as an 16 17 indication in anyway that I believe -- the Court --18 believes that the plaintiff should or should not be 19 awarded damages in this case. 20 The questions regarding what damages, if 21 any, the jury finds are justified in this case are 2.2 divided into two parts: First are questions 23 regarding damages that apply only if you answered 24 yes to Question Number 1. And that is regarding 25 RAB's liability as to that one allegation of a

violation we talked about earlier in question one. 1 2 The second section relates to what 3 damages, if any, the jury finds are justified as to certain claims determined prior to trial to have occurred as a matter of law. 5 6 A. Damages for claims determined by the 7 jury in Question Number 1. 8 Federal law permits a plaintiff to recover 9 actual and statutory damages for violations of the 10 The jury must determine whether White is 1 1 entitled to recover actual damages and statutory 12 damages. It's nice to see one blank page with one 13 word on it. 14 Question Number 2: Answer only -- and you 15 will see as you answer Question Number 1 where it 16 takes you. It may take you here, depends on your 17 answer. 18 Question Number 2: Answer only if you 19 answered yes to Question Number 1; otherwise, 20 proceed to Question Number 4 on page 14. 21 Question: Did White suffer actual damages 22 which may include out-of-pocket expenses, personal 23 humiliation, embarrassment, mental anguish and/or 2.4 emotional distress due to any of the conduct 25 described in Question Number 1?

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And there's a spot for your answer, yes or And then it gives you an amount if you say yes as to the amount of actual damages. Now, we move to page 12. Question 3: Answer only if you answered yes to Question Number 1; otherwise, proceed to Question Number 4 on page 14. And again, this is the -- what we're talking about here and the reason there are two questions on Question Number 1 have to do with the different kinds of damages to consider. First was actual, and now we are talking about statutory as to that first question. Federal law also provides for statutory damages, which are separate from any actual damages, for pecuniary loss or mental anguish of up to \$1,000 if you answered yes to Question Number 1. What amount of statutory damages, if any, do you award to White up to a maximum of \$1,000. Let's move to the second section we talked about: Damages for liabilities on claims determined as a matter of law prior to trial. You are instructed that prior to this trial it was determined as a matter of law that certain actions by RAB violated provisions of the

Federal Debt Collection Procedures Act (FDCPA) and 1 the Texas Debt Collection Procedures Act (TDCPA). 2 3 Specifically, it has been determined that 4 RAB violated FDCPA, 15 U.S.C. Section 1692d(6) and 5 1692e(11), which sections prohibit a debt collector 6 from placing calls without meaningful disclosure of the caller's identity and failing to disclose that 7 8 the subsequent communications are from a debt 9 collector, when it contacted White on February 17, 10 2011, and March 11, 2011, without identifying its 11 business name or stating that the call was from a 12 debt collector. 13 It has been further determined -- again, 14 as matter of law prior to trial -- that RAB violated 15 the TDCPA, that's Texas Finance Code, Sections 392.304(a)(4) and (a)(5)(B), which prohibit failing 16 17 to disclose the name of the person to whom the debt 18 has assigned or is owed and failing to disclose that 19 a communication was made from a debt collector when 20 it contacted White on February 17, 2011, and 21 March 11, 2011, without identifying its business 2.2 name or stating that the call was from a debt 23 collector. It is up to the jury to determine the 2.4 amount of damages, if any, White should receive for 25 RAB's violations of these statutes.

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And when I say, "violations of these statutes, " again, ladies and gentlemen, I am referring to these we talked about that were looked at and resolved as a matter of law prior to trial. Again, you should not interpret the fact that I have given instructions about the plaintiff's damages as an indication in any way that I, the Court, believes plaintiff should or should not be awarded damages in this case. Let me move to Question Number 4. As I mentioned, prior to trial, page 14, it was determined as a matter of law that RAB violated the FDCPA, 15 U.S.C. Section 1692d(6) when it contacted White on February 17, 2011, and March 11, 2011, without identifying its business name or stating that the call was from a debt collector. Question is: Did White suffer actual damages, which may include out-of-pocket expenses, personal humiliation, embarrassment, mental anguish, and emotional distress due to any of the conduct described in Question Number 4. And there's a spot for your answers and description as to what each answer for damages will show. Moving, then, to Question Number 5 on page 15. And this gets to the Federal Debt Collection

Act section that we talked about. 1 2 Prior to this trial, it was determined as 3 a matter of law that RAB violated the FDCPA at 15 U.S.C. Section 1692e(11) when it contacted White on 5 February 17, 2011, and March 11, 2011, without 6 identifying its business name or stating that the 7 call was from a debt collector. 8 The question is: Did White suffer actual 9 damages which may include out-of-pocket expenses, 10 personal humiliation, embarrassment, mental anguish, 1 1 and emotional distress due to any of the conduct 12 described in Question Number 5. 13 And there's a place for your answer, 14 instructed to answer yes or no. And then if you 15 answered yes, a spot at each place for your 16 calculation on the damages question. 17 Question Number 6: Prior to this trial, 18 it was determined as a matter of law that RAB 19 violated the TDCPA, Texas Finance Code 392.304(a)(4) 20 when it contacted White on February 17, 2011, and 21 March 11, 2011, without identifying its business 2.2 name or stating that the call was from a debt 23 collector. The question: Did White suffer actual 2.4 25 damages, which may include out-of-pocket expenses,

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personal humiliation, embarrassment, mental anguish, and emotional distress due to any of the conduct described in Question Number 6. And then there is a spot for your answer, yes or no. Just to avoid confusion -- and these statutes can be confusing. I mentioned that there were two statutes determined as a matter of law before court to have been violated and the fact that there are four questions just indicates that there are four separate situations, two under each statute, that you will be looking at. Question Number 7: Prior to this trial, it was determined as a matter of law that RAB violated the TDCPA, Texas Finance Code, Section 392.304(a)(5)(b) when it contacted White on February 17, 2011, and March 11, 2011, without identifying its business name or stating that the call was from a debt collector. Question: Did White suffer actual damages, which may include out-of-pocket expenses, personal humiliation, embarrassment, mental anguish, and emotional distress due to any of the conduct described in Question 7. And there is a place for your answer, yes or no, and a place, if necessary, to into the damages.

Finally, ladies and gentlemen, the 1 2 instructions on deliberations. 3 The fact that I have given you these 4 instructions about a particular claim or defense or 5 that I have not so instructed you should not be 6 interpreted in any way as an indication that the Court has any opinion as to the merits of the 7 8 parties' claims and/or defenses. 9 In order to return a verdict, your verdict 10 must be unanimous. Everyone must agree. It is your 11 duty as jurors to consult one another and to 12 deliberate with a view towards reaching an 13 agreement. 14 Each of you must decide the case for yourself, but only after an impartial consideration 15 with each other of all the evidence in the case. 16 17 In the course of your deliberations, do 18 not hesitate to reexamine your own view and change 19 your opinion if convinced it is erroneous. Do not, 20 however, surrender your honest conviction as to the 21 weight or effect of the evidence solely because of 2.2 the opinion of other jurors or for the mere purpose 23 of returning a verdict. 2.4 Remember, at all times, that you are not 25 partisans, you are judges, judges of the facts.

Your sole interest is to seek the truth from the evidence in the case.

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As soon as I finish reading this charge, you will retire to the jury room. I will send you the exhibits that have been admitted into evidence.

You will first select one member of your jury as the presiding juror. The presiding juror will preside over your deliberations and speak on your behalf here in court.

Do not deliberate unless all members of the jury are present in the jury room. In other words, if one or more of you go out to lunch together or together outside the jury room, do not discuss the case.

When you have reached unanimous agreement as to your verdict, the presiding juror shall fill in your answers to the questions on this copy of the charge, which is going to be the one with my signature in blue, and sign and date the last page of the charge, which will indicate that you have reached a verdict. And that's going to be the verdict form that's in this copy. I don't know if you got one or not, but this will be the one. The Court security office will then deliver the verdict to me.

The Court will honor the schedule you set 1 2 for your deliberations and your requests for breaks. 3 It's completely up to you, ladies and gentlemen, what schedule you want to set, how late you want to 5 work, when you want to come in, you just let us 6 know. 7 From time to time I may communicate with 8 you concerning your schedule. This is done 9 primarily for the purpose of anticipating the 10 Court's staffing needs and not in any way intended 11 to suggest that your deliberations should be 12 conducted at a different pace or a different 13 schedule. 14 During the trial, the court reporter made 15 a verbatim record of the proceedings. And this is a 16 really important part of the instructions. 17 court rules do not provide the testimony to be 18 produced for the jury in written form or for 19 testimony to be read back to the jury as a general 20 aid in refreshing the jury's memories. 21 I say this is because, so often over the 2.2 years I have been doing this, the note will come out 23 that we want to see the testimony of such a witness. 2.4 And the response will be that there's got to be a 25 dispute that's reflected in the note over something

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material to the case before I provide the testimony. It takes a long time to do that. It's not that you can't get it, but it's got to be more than a request for the testimony, so I don't waste your time. In some limited circumstances, under those circumstances as I have mentioned, the Court may direct the court reporter to read testimony back to the jury in open court. This is done, however, only when the jury certifies it disagrees as to the testimony of a particular witness and identifies the specific testimony in dispute. I can't communicate with you, as you all, know, back and forth in any fashion. If you need to communicate with me, then your presiding juror should reduce the message to writing, sign it, and pass the note to the court security officer, who will bring it to my attention. I will then respond as promptly as possible, either in writing or by asking you to return to the courtroom so I can address you orally. If you do send a message or ask a question in which you indicate that you are divided, never state or specify your numerical division at any time.

After you have reached a verdict, you are

not required to talk to anyone about the case unless 1 2 the court orders otherwise. 3 Ladies and gentlemen, thank you for your 4 patience today. I'm going to send you back there. 5 You're on your own. I will send you these original 6 jury instructions, and then we will get the exhibits 7 back to you. All rise, please. 8 (Jury leaves courtroom) 9 THE COURT: If you all will get those 10 exhibits together. This is my normal way of doing 11 this: Everybody get the preadmitted and admitted 12 exhibits. Everybody look over them, and then let 13 Ms. Archuleta know when you are ready, and I will 14 put on the record that both sides have looked at and 15 agreed to exactly what's going back there. It's not a huge issue in this case, but it's always important 16 17 to check. So I will be looking to hear from you in 18 five minutes or so. 19 Is there anything before we adjourn? 20 Judge, I wanted to introduce MS. MALONE: 21 you to Xerxes Martin, who is my associate who has 2.2 written most of these things, and I think you might 23 know his dad, E.X. 2.4 THE COURT: Oh, E.X. Martin; yes, you're 25 the baseball player.

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MR. MARTIN: Former.
 1
 2
              THE COURT: I have heard about you for
 3
    many, many years.
 4
              MR. MARTIN: I'm sure you have.
 5
              THE COURT: From your dad.
 6
              MS. MALONE: And he wrote like 90 percent
 7
    of the documents in this case, Judge, so it's always
 8
    nice to have a face to go with the writer.
 9
              MR. MARTIN: Sometimes a ghost writer.
10
              THE COURT: It's nice to meet you.
11
              MR. MARTIN: Nice to meet you to.
12
              THE COURT: Mr. Radbil, do you want to
13
    make sure we have the exhibits? Anything before we
14
    adjourn?
15
              MR. RADBIL: No, Your Honor.
16
              THE COURT: All right.
17
              (Recess taken from 4:00 to 4:24.)
18
              THE COURT: You all probably have an idea
19
    of why I require everyone to go through the
20
    exhibits, because there is not always an agreement.
21
              So are we in agreement, Mr. Radbil?
2.2
              MR. RADBIL: Yes, Your Honor.
23
              MS. MALONE: Yes, ma'am.
24
              THE COURT: And what I have in my records
25
    are preadmitted by agreement of the plaintiff were
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Defense 1 and 6; admitted at trial were Defense 5
 1
 2
    and 2.
 3
               Preadmitted by agreement of the plaintiff
    on defense were 6, 7, 14, 15 and 17; admitted by
 4
 5
    offer, it was Plaintiff's 10.
               MS. MALONE: Your Honor, 17 was withdrawn.
 6
 7
               THE COURT: 17 was withdrawn, I have that.
               MS. MALONE: So it's 6, 7, 14, 15 and 10
 8
9
    by plaintiff.
10
               THE COURT: 6, 7, 14 and 15, and 17 was
11
    withdrawn.
12
              MS. MALONE: That matches up with the
13
    binders, Judge.
14
               THE COURT: Let's send them back.
15
               (Court in recess at 4:25.)
16
               (Jury requested at 5:00 to return for
17
    deliberations at 8:30 a.m. the following day.)
18
19
20
21
22
23
2.4
25
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1	CERTIFICATE
2	I, Shawnie Archuleta, CCR/CRR, certify
3	that the foregoing is a transcript from the record
4	of the proceedings in the foregoing entitled matter.
5	I further certify that the transcript fees
6	format comply with those prescribed by the Court and
7	the Judicial Conference of the United States.
8	This 21st day of March 2013.
9	
10	
11	s/Shawnie Archuleta Shawnie Archuleta CCR No. 7533
12	Official Court Reporter
13	The Northern District of Texas Dallas Division
14	
15	
16	My CSR license expires: December 31, 2013
17	Business address: 1100 Commerce Street
18	Dallas, TX 75242 Telephone Number: 214.753.2747
19	
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2 4	
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